



Booking Terms & Conditions

Core Kids Club will offer a full refund in the rare event of sessions being cancelled, interrupted or for any wrongdoing deemed to be our responsibility. Refunds requested for any other reasons not deemed Core Kids Club responsibility (such as children's illnesses, transport issues, change of mind etc) will not be refunded.

Bookings spaces for all sessions are limited, therefore confirming a booking allocates one of these spaces and we staff, plan and hire accordingly based on these bookings.

Bookings can not be adjusted unless more than **48 hours'** notice is given.

Non-Bookings & Late Payments

Children who attend our sessions without booking on will face an additional £5 administration fee.

Any payments made late (after the start of any session) will face an additional £3 administration fee.

Late Collection Fee

Core Kids Club reserves the right to charge additional fees for late collection of children. This fee will apply to every Core Kids Club session at a rate of £5.00 per child for every period of 15 minutes or part minutes thereafter the appointed collection time. You shall be advised by the Site Manager of the fee on collection of your child/children and a charge will be added to the session your child has attended. No payment will be accepted on site in any circumstances.

To take any matters further please contact us via email at info@corekidsclub.co.uk

Policy reviewed: 18/08/23